



**Lourdes Health** is driven by our mission of *making communities healthier*.<sup>®</sup> We are dedicated to providing high-quality care close to home and investing in our region's overall well-being. Our teams are committed to embodying our core values and improving the health of all those we serve. We feel privileged to be part of this community, and we take seriously the role we play in providing compassionate, accessible care to patients and their families.

With the support of Lifepoint Health and community partners like you, we continue to advance our mission and create places where people choose to come for healthcare, physicians and providers want to practice and employees want to work. We look forward to further enhancing how we serve our neighbors today and for generations to come. Thank you.



**Mark C. Holyoak, CEO**

## 2023 Community Benefits



**Added 66 employed and independent providers**

Inviting the best possible providers into our community and supporting them is essential to ensuring access to high-quality care. This year, we added providers in family and internal medicine, cardiology, emergency and occupational medicine, general surgery and rheumatology.



**Made more than \$1.5 million in capital improvements**

By continually investing in our facilities, we're helping to ensure that we continue to meet our community's healthcare needs. This year's investments included building improvements at Lourdes Counseling Center, an expansion to our OR surgical services, new OR equipment and a replacement telemetry monitoring system.



**Distributed a payroll of \$60,043,482 to approximately 610 employees**

We strive to create an environment where talent is recognized, job satisfaction is valued and our employees can effectively use their skills to provide high-quality care and services.



**Donated nearly \$20.2 million in services to those in need**

Delivering care to all of our neighbors, regardless of their ability to pay, is foundational to our mission and our commitment to our community.



**Paid \$6,987,826 in taxes**

We are proud to be a leader in our region, and our dedication to ensuring fiscal responsibility extends both to our hospital and to our community.



Lourdes Health honored its Daisy Award winner, an embodiment of compassion and excellence in nursing care.



Legislators met with Lourdes Health leadership team members to gain firsthand insight into healthcare and behavioral health challenges and solutions.



Lourdes Health provided information on behavioral health services in partnership with Senior Life Solutions.

## Sponsorships and Donations

It was our pleasure to be able to support the following activities and organizations during the past year:

- American Red Cross Blood Drive
- Benton-Franklin County Fair & Rodeo
- Boys & Girls Club of Benton & Franklin Counties
- Camp Trios
- Chaplaincy Health Care
- City of Pasco Fall Festival
- Family Expo
- Grace Clinic
- Senior Life Resources Meals on Wheels 5K
- Senior Times Expo
- Sports Physicals for Local Middle and High Schools
- TROT Gala and 5K
- United Way Festival of Trees
- United Way of Benton and Franklin Counties

## Economic Impact

<b>Charity and other uncompensated care</b> (includes charity care, uninsured discounts and uncompensated care)	<b>\$20,189,089</b>
<b>Community benefit programs</b>	<b>\$615,026</b>
Professional development	\$199,467
Tuition reimbursement	\$61,008
Community health services	\$800
Physician recruitment	\$353,752
<b>Taxes paid</b>	<b>\$6,987,826</b>
Property and other taxes	\$2,030,464
Provider taxes	\$328,552
Payroll taxes	\$3,697,369
Sales taxes	\$931,441

**2023 Total**  
**\$27,791,941**

## 2023 Board of Trustees

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